

Welcome to our test coordinator training for the Spring 2025 administration of the Rhode Island Next Generation Science Assessment, or NGSA.

Introductions

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Welcome

- Training Purpose
 - Outline key concepts and tasks for preparation and administration of NGSA.
 - Familiarize participants with processes and tasks in NGSA TIDE and TDS.
- Training Objectives for Participants
 - To understand the state policies and procedures specific to NGSA and how to use them to guide local policies and administration.
 - To increase understanding of NGSA, how to prepare for it and administer it, and how to best support schools and educators.
 - To gain experience using the Cambium Assessment, Inc. (CAI) systems needed to prepare for and administer NGSA.

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The purpose of this training is to provide information to test coordinators about the preparation, policies, and administration of NGSA to support you as you prepare for and administer the test this year.

By the end of this training, we intend for participants to have a better understanding of NGSA policies and procedures, how to prepare for NGSA, and how to administer the test using CAI systems (TIDE & TDS).

There will be a lot of information to cover in a relatively short amount of time, and so we fully expect there to be questions during (and even after) this training. We will post this presentation deck to the RI NGSA Portal for anyone to reference later on, as well. There will also be a brief TIDE refresher in early April for anyone that is interested.

Finally, this will be interactive. We will have activities and discussions along the way, and feel free to stop us with questions as we go. We will be doing live demonstrations and asking to log into your own accounts to practice and replicate what we'll be showing. So have your laptops ready!

We have scheduled breaks throughout, but feel free to take your own breaks as necessary.



Here is the agenda for today's training.

Review agenda at a high level. We'll cover all the acronyms throughout the afternoon!

We'll finish with some helpful resources and have left time for one-on-one support and Q & A.



We will begin with the NGSA overview.



We can't talk about assessments without starting the session with one!

Participants will hold up numbers with hands- very informal to engage the group.

Goal is to get all of you to a 4 or 5 by the end.

		ioipaci	011						
	ACCECC 2.0.6-	Alternate A	Assessme	ents					
	ACCESS 2.0 for	Alternate	DLM	DIM		NGSA	RICAS	PSAT™10	SAT [®] School Day
	English language proficiency	English language proficiency	ELA and math	science	NAEP	Science	ELA and math	reading and math	Reading, writing, and math
Kindergarten	К	К							
1	1	1							
2	2	2							
3	3	3	3				3		
4	4	4	4		4		4		
5	5	5	5	5		5	5		
6	6	6	6				6		
7	7	7	7				7		
8	8	8	8	8	8	8	8		
9	9	9							
10	10	10						10	
11	11	11	11	11		11			11
12	12	12							

NGSA is one in the suite of assessments that comprise our Rhode Island State Assessment Program, or RISAP. As you can see, students in grades 5, 8, and 11 take NGSA. This includes all students, even first year EL learners and those placed in out of school placements, both in and outside of RI.

 NGSA Administered over four weeks to students in grades 5, 8, and 11 Primary Testing Window: Monday, April 28 – Friday, May 16, 2025 Makeup Testing Window: Monday, May 19 – Friday, May 30, 2025 District- and school-testing windows must be scheduled during the primary testing windows. Make-up testing may be conducted during the primary and makeup testing windows. NGSA is a computer/device-based assessment administered on a sect application Paper-based formats are available. 	dow. ure
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All students in Rhode Island public schools (including outplaced students) in grades 5, 8, and 11 are expected to participate unless the student meets the criteria for and participates in the alternate assessment.

The assessments are administered over a five-week period. The primary testing window is Monday, April 28th – Friday, May 16th and the makeup testing window is Monday, May 19th – Friday, May 30th. The district and school testing windows must be scheduled during the primary testing window. The make-up testing may be conducted during the primary AND makeup testing windows.

NGSA is a computer or device based assessment which is administered on a secure application.

Paper tests are available (more on that later)



The assessment consists of an evidence centered design that requires students to use skills that cross all areas of science. It measures their ability to think critically, analyze information, and solve complex problems.

The test is only given in 3 grades but covers content in the corresponding grade bands.

The NGSA assesses the 3 disciplinary core ideas (DCI's) in each grade level which are Earth and Space Science, Life Science, and Physical Science. Students will use science and engineering practices to apply their understanding of the DCI's and cross-cutting concepts to make sense of real-world phenomena.

There are multiple interactions in which students engage with a phenomenon in each DCI.

- Identify
- Describe
- Model
- Predict
- Explain



This slide shows the three dimensions of NGSS

- Science and Engineering Practices
- Disciplinary Core Ideas
- Crosscutting Concepts



Districts and schools select the days within the testing window on which they will administer the NGSA sessions. But they must be completed before end of the state window.

The test is broken into 2 sessions, which must be completed and submitted separate from each other.

All tests are untimed, but we recommend scheduling sessions for a minimum of 75 minutes of actual testing time per session. Schools should plan for an additional 10 mins for logging in, reading test directions, etc.

Breaks are not required however; schools may provide one short 3-5 min supervised break per session. If both sessions will be administered on the same day, it is recommended to schedule a longer break between test sessions.

Some students may finish before the recommended time is over. Those students may work on approved activities which noted in the Test Administration Manual until the session is finished. Others may need extended time which they are welcome to have so long as they are working productively.



Items are developed with input from Rhode Island educators, and input from educators in other states that are members of to the Cambium Next Generation Science Standards MOU, which is a group of states that work together to develop and share a bank of highquality NGSS-aligned assessment items. Rhode Island has been a member of the MOU committee since 2018.

Each summer committee meetings are held to review and provide feedback on items that have been developed for field testing. The item is analyzed for both its content and standard alignment as well as for bias and fairness.

High level overview of the feedback and revisions CAI does

After items are field tested, item stats are then reviewed by Rhode Island department of Education to ensure the items performed as expected and are ok to place into a bank to be used as future operational items.

For more information about joining an educator review committee you can contact Erin Escher, or Heather Heineke.

Has anyone here participated in a review committee before?

	I	(/	
se is located 23 r shore.	meters (m) from the ocean shore. After two large storms the house is 22 m from the				
storms can produce the loss of wild	uce big waves. The waves remove the sand along the shoreline. This erosion dlife and plants.	Table 2 shows some features of each soluti	on.		
1 shows three so	olutions that could slow the impact of erosion in front of the houses.	Table	2. Featu	res of Solutions	
			Plants	Sea Wall	Stone Wall
Solution	Description	Cost (\$ per meter)	\$66	<mark>\$4</mark> 10	\$246
Plants Sea wall	Grown on the shore of the beach and the land A solid wall built at the edge of the shoreline with small rocks behind	Amount of Work over Time	Low	Low to medium	Very low
Stone wall	Layers of large rocks placed along the shore of the beach and the land	Lasts (years)	50	20	50
I Shows what u	ie beach looks like with each solution.	Helps Wildlife	Alot	Very little	Alittle
	Plants Plants Plants Sea wall Small rocks Shoreline Beach Beach Sea Wall Layers of rocks	Your Task In the questions that follow, you will select t in front of the house.	he soluti	on that most eff	ectively slows the imp
	Shoreline Beach				

Here is a Sample Item for a 5th grade assessment.

Part A

Which problem can be solved using the beach solutions shown in Tables 1 and 2, and Figure 1?

- Iarger rocks being deposited on the beach
- (harmful new plants and animals arriving on the beach
- future storms causing erosion and decreasing the shoreline

Part B

h

The homeowner wants to select a solution that will help protect the house. The owner has four goals the solution must meet. Click on the boxes to select which solution(s) meet each goal.

- You may select more than one box per row.
- · You do not have to select a box for every row.

Goal	Plants	Sea Wall	Stone Wall
Cost is less than \$100 per meter			
Least amount of work			
Can last for more than 30 years			
Helps wildlife the most			

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Туре	When	Data Available	Data Can be Found:				
Early Reporting	06/02/25	Student-level dataNo scale scoresSchool-level embargoed aggregate data	• Centralized Reporting System (CRS). Log in using your Cambium Account.				
Individual Score Reports (ISRs)	Fall	Scale scoresOverall achievement levelsPerformance Levels by DCI	Paper copy mailed to districtsSend copy to outplacementsCRS: Printable Cambium ISRs				
Confidential Release	Fall	• District and school administrators receive access to district, school, and student-level data.	 RIDE Portal's Student Data Portal (SDP). Log in using your RIDE Portal account. Centralized Reporting System (CRS) (After RIDE releases data publicly). 				
Public Release	Fall	 Public access to all state, district, school-level data. 	RIDE's Assessment Data Portal (ADP)				
Remember that st	ate assess r	nent data (scale scores, proficiency levels, etc.) s	hould be used in conjunction with				
other data sources (attendance, local achievement data, observations) to make the best instructional decisions.							

We're going to jump ahead for a moment to talk about what happens after the test. One of the most frequent questions we receive is when results will be available.

In the summer, students' results are available once all students are done with both sessions (this year it will be available on June 2) in the Centralized Reporting System. Note this is not all information, and does not include school level results or scale and growth scores.

Individual Score Reports – or ISRs – are available in the fall. One copy of ISRs are mailed to districts. These should be sent home to families. There are also printable ISRs available in CRS that vary slightly from the ISRs that are shipped to districts. Only the ISRs that are mailed to districts should be sent to families.

In the fall, there will be 2 releases – one for district and school staff to review embargoed data, and then the public release.



Before we move on, are there any remaining questions about NGSA?

Moving on to the first section: before testing and how to prepare for the NGSA Assessment.



Students will be registered to take the NGSA in their enrolled school at their current grade level.

They will be automatically enrolled at their school through a nightly upload from eRIDE. Please contact outplaced schools to ensure student information is correct, as those students will be visible in that outplaced school. The nightly feed refreshes in the fall of every year, and as changes are made, they will be reflected in TIDE (may take 24-48 hours to be reflected).



Districts MUST ensure the enrollment census, special education census, and LEP census are all accurate. This feeds into TIDE and drives the information we use to register students for the test.

Inaccurate data can delay your ability to complete testing.



This is the process of assigning students the accommodations and supports needed to ensure they have them on the test.

For non-embedded supports that may require a one-on-one or small group, setting these early on can help plan for space and staff scheduling. It will also identify how many of your students will require a paper test so an order can be placed.

We will cover exactly how to do this when in the interactive TIDE session later but wanted to mention this as a VERY important preparation activity.



Schedule sessions as early as possible and communicate this to your schools and teachers so they know when testing will begin and can prepare.

I would like to emphasize that the window opens on April 28th, and scheduling early on will allow for plenty of make-up time before the window closes.

Remember to schedule sessions in locations that are quiet and free of distractions, allow enough space for the proctor to actively monitor, and ensure all science related content is covered or removed from the walls or testing space.

Ensuri	ng Technology Requirements are Met						
 All testing devices must meet minimum operating system and device requirements as outlined in the Technology Guide (<u>https://ri.portal.cambiumast.com/tech-</u> <u>guide.html</u>). 							
 Install the The sec Close a Student 	latest secure browser from the <u>RI NGSA portal</u> to all testing devices. Sure browser from previous years will not work. Il applications, or the browser will not launch. Its must use the secure browser to log in to the Student Interface of the TDS.						
ТІІ	P: Have extra devices available during testing sessions in case of any device-related issues.						
Required Tech	nology						
Test Administrators	Computer with internet to monitor testing sessions.Phone to contact test coordinator or technology coordinator for help.						
Students	 Computer or device for testing that meets the technical requirements for the Secure Browse Devices or accessories (e.g., headphones, assistive technology) for accommodations or accessibility features. 	r App.					
RIDE Boot bland		21					

As with all computer-based tests, there are specific technology requirements. The Secure Browser, the app students must use to access the test, has minimum OS requirements to be installed. (similar to an app update on your cell phone)

The SB must be on any device a student is using to test or they will not be able to access the NGSA. One tip is to download the SB on additional devices and have them available during testing in case of any device issues.

The Technology Guide on the RI NGSA Portal website is your access point for all of the systems associated with NGSA. It is also where you can get the link to download the SB, troubleshooting tips and information on minimum OS requirements.

As noted here and in the Test Coordinator Manual, test administrators and students both must have computers/devices with internet capability in order to access the Test Delivery System through their separate interfaces. While test administrators may have access to a cell phone in case of a testing irregularity and needing to contact the test coordinator, students are forbidden from having cell phones at all during testing.



Ask for questions on Preparing for NGSA before moving on.



TIDE is the online system used to manage student information in preparation for testing – ordering paper materials, updating students' accommodations, etc.

NGSA TIDE is one of several systems all linked together through a single-sign-on: the Reporting system, the test delivery system, the data entry interface.

RIDE ->District Test Coordinators ->School Test Coordinators -> can add or remove users. It's important to keep users updated.

Different I	Roles Have Differen	t Ta	sks	s Av	vailable	
	Task	DA	SC	TE		
	Editing Student Settings	✓	✓	✓		
	Creating and Managing Rosters	✓	✓	✓		
	Adding and Removing User Accounts	~	✓			
	Adding User Accounts at the same level	~				
	Creating Appeals	✓	~			
	Running Participation Reports	~	✓	✓		
	Printing Test Tickets	✓	✓	✓		
	Submitting Paper Material Orders	~	✓			
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Your TIDE account has a role that you will see when you sign in.

DA= District Administrator (DTC)

SC= School Test Coordinator

TE= Teacher, could be anyone who will administer a test (Any TA)

Go through each row of the table

In addition to limiting tasks, your role limits what you can access in TIDE. For example, a district-level user can work with data pertaining to that district, and a school-level user can work with data pertaining to that school.



Walk through steps and log into TIDE (Log in as DA role)

Pause to let participants log into their account and troubleshoot if needed.



User accounts are rolled over annually. Each year, users need to reset their password to reactivate your account. If you haven't done that already this year, you'll need to do that now before we continue.

If you are a new user, you will receive an email to set up their account and PW.

Walk through steps. Assist audience if needed.

 TIDE User Dashboard Tasks in each section will differ slightly based o Once logged in, users can open the top-left dro 	n role. pdown menu to navigate between systems.
	🔓 General Resources 👻 🕞 Secure File Center 🛛 🥹 Help 🔹 Demo DA Demo User1 🛩
SWITCH APPLICATIONS Test Delivery System (TDS) Practice Site Test Administration Reporting System Assessment Viewing Application (AVA) Date Entry Interface (DE) TA Certification Course Users Users Students Test Settings and Tools Test Settings and Tools Corders Otders District Shipping Contact Information Contex District Shipping Contact Information Contex District Shipping Contact Information Contex	Student ID OUrse Email
	27

When you login, you will see that the NGSA TIDE User Dashboard is organized into two columns: Preparing for Testing and Administering Tests. The tasks available to you in each column will vary depending by your user role – I am logged in as a DA (point out in upper right corner)

After logging in, you can navigate between systems. In the top left of any CAI system, you'll see a dropdown menu. You can click on the dropdown and select the linked system you wish to navigate to.

For today, we will focus on preparing for and administering tests.

Prepar	ing for Testing	
Users Students Test Settings and Tool Rosters Orders District Shipping Confi	Preparing for Testing	
RIDE Bedrame		28

We'll start by discussing important tasks to complete in TIDE prior to the testing window

Add users by selecting • Add users by selecting • To delete or edit existi	Siting, and Deleting Users the "Add Users" dropdown. ng users, select "View/Edit Export Users and enter the appropriate informa	tion.
	Preparing for Testing	
	Users	
	Add Users	
	View/Edit/Export Users	
	Upload Users	
RIDE Block Hand		29

It's important to keep your users up to date. Make sure any old users are deleted, and all new users that will be administering TIDE or accessing results in CRS are added.

Walk through add users steps in TIDE. Have users navigate on their own but ask they don't take any actions.

When adding	multiple new users,	you can use the "U	pload Users" featu	re.
 Download 	the Template and com	plete with User infor	mation.	
Preparing for	Testing 🛃 Administering Tests 😨 After Testing	Onlin Denote		
Users V Sedeens V	Upload Users	Cruce regions · Lest Hindows ·		
	Click the Download Te Make sure the cell format	emplate button to download a template in eit is set to Text. more info v	her Excel or CSV format.	
	Upload Find a file	2 Preview Preview upload	3 Validate Fix errors	4 Receive Confirmation All done
	Step 1: Upload File	Ĩ.		
		0		nplate format of your data is otrant. Use a template to get ted wwnload Template
		Drag & drop a file to upload Choose File	His Viev	tory r a history of uploads to this page. listory
Rb De			Next	

Select "more info" for instructions on how the template needs to be formatted for proper upload.

Viewing St	udent	Informa	ition					
 There are two ma 1. Search by SSID 2. Use View/Edit/ Students in all grades 	in ways to find on every page in 'Export Students ides will be in	I students withir top corner. form to search for sp TIDE during the s	n NGSA TIDE: pecific subsets (e.g., all s summative window	students with S	panish p	resenta	tion)	
				Administration: RI	Next Generation S	Science Assessi	ment 2018-2019 User: Kani 👤 Manage Account 🔫	a, Alicja (STATE) 🛃 Log Out
Administering Administering Users Students Test Settings and Tools View/Edit/Export Students Users this page to view, edit, or export students	Tests After Testing Rosters Order Reports	0 V					Find Studen	at by ID Q
- Search Students								
"District "School SSID:	Demo Dist 9999 - 9999 All selected (2)		Grade Le	Last Name: First Name: vel When Assessed: 05		- -		
Search Fields.	Presentation •			Additional Criter	ia Chosen:			
RIDE The International							31	

In TIDE there are two ways to locate students:

1) You can use the Search by SSID field that's found on every page in the top righthand corner. Note that SSID is the same as SASID – state-assigned student identifier. 2) or, you can go to the Students dropdown and select View/Edit/Export Students to search for specific subsets (especially useful if you are looking for multiple students) : for example, this screenshot shows the user searching for all 5th Grade Braille students in the demo district to make sure they order enough paper booklets for all students.

Once you have located the student, you can review their information, or edit specific sections of their record (more on that on the next slide)

Pause and have audience navigate on their own.

For multiple students, you can use the "Upload Test Se	ettings and Tools" form.
 Embedded Accommodations The IDEA Indicator or 504 Plan field <i>must</i> be set to Yes. Embedded within TDS Ex: Text-to-Speech. Print on Demand 	View/Edit Student: Test TestRI Non-Embedded Accessibility Features
 Non-Embedded Accommodations The IDEA Indicator or 504 Plan field <i>must</i> be set to Yes. Require materials or support not available in TDS Ex: Read aloud, bilingual dictionary, paper test 	Embedded Accessibility Features Color Contrast Answer Masking
 Embedded Accessibility Features Can be set for any student Embedded within TDS Ex: color contrast, mouse pointer, answer masking 	Mouse Pointer Magnification Streamline Mode
 Non-Embedded Accessibility Features Can be set for any student Require materials or support not available in TDS Ex: magnification, poise buffers 	Save

Once you select a student, you can view their information and test settings. The Student Test Settings Process is the process of setting certain accessibility features and accommodations for students, to ensure that embedded test supports are present when the student takes the test in TDS. It also ensures that students who need a paper format are eligible for it.

There are 4 categories of test settings and tools: (walk through each on the slide)

Accommodations are only available for students with that documented in their IEP/504 plan. Accessibility features are available for any student, but – like accommodations – should be documented as something that meets a specific need and should be something the student is used to.



A helpful tip to verify student accommodations and accessibility features in TIDE is to use the print a "student settings and tools report" prior to test administration (see the NGSA TIDE User Guide).

This can help both test coordinators prior to testing, and test administrators on the day of testing as they'll have a quick reference for confirming student test settings through the TA Interface.

At least two weeks prior to testing, the Test Administrators should verify student settings and provide any corrections before testing begins.

Do Demo to show how to access and print report – go to Test Settings and Tools >View/Edit Test Settings and Tools > (fill out information to filter and hit search)> click on printer icon on top left corner of that page



Give users 5 minutes to complete. Circulate and provide help if needed.

	District Shipping Contact Information				
• Window for ordering opens March 3,	Use this page to establish contact and shipping information. more info +				
2025 and closes on May 23, 2025	District Shipping Contact Information				
 Braille, Large Print, and Standard paper tests available. 	*Search Contact Info Report For: District • *District: Demo District 1 - 9999999: •				
 Reminder: confirm that the student has the non-embedded 		Search			
accommodation set properly in NGSA	District Shipping Contact Information				
TIDE.	District Administrator Information	Shipping Information			
• Place orders through the "Orders" task	Name: Demo District 1	Contact Person:			
within the Preparing for Testing	*First Name:	*Address Line1:			
dashboard.	Middle Name:	Address Line2:			
 Make sure District or School Shipping 	*Last Name:	*City:			
Information is accurate	*Email Address:	*State:	_		
	Alternate Email Address:	*Zip Code:	_		
Orders	*Phone Number:	Zip+4:			
District Shinning Contact Information	Fax Number:	Phone Number:			

The window for ordering paper testing materials opens March 3. District test coordinators submit the materials orders for a particular school or the entire district within the Preparing for Testing section, and the "Orders" task. This section is currently gray in TIDE since the order window has not yet opened.

There are three paper test forms available for NGSA. Please note that Spanish does not have a separate paper test form – Spanish paper tests use the "print-on-demand" feature. These students simply need to have the presentation in their profile set to Spanish in TIDE, so that the test items are translated into Spanish. We'll cover print-on-demand in more detail on a later slide.

The screenshots on this slide show an example of an order form interface (bottom of the slide), and also the shipping contact information window (bottom right). As a reminder, manuals are not printed for NGSA – only student testing materials can be ordered.

***Emphasize that users will NOT be able to see this information UNTIL MARCH 3.

Ordering Paper Testing Materials (cont'd.)

Enter the quantity needed for each of the materials needed.

NGSS Grade 5 Science Test Booklet Kit Includes: Test Administration Manual, Standard Test Book		0	0	0			
3SS Grade 5 Science Large Print DEI Kit I Includes: Test Administration Manual, Standard Test Book, Large Print Book	0	0	0	0			
3SS Grade 5 Science Braille DEI Kit, UEB Contracted_Nemeth Includes: Test Administration Manual, Standard Test Book, Braille UEB Contracted Book	D	0	D	0			
Grade 8							
SSS Grade 8 Science Test Booklet Includes: Test Administration Manual, Standard Test Book	0	0	0	0			
GSS Grade 8 Science Large Print DEI Kit t Includes: Test Administration Manual, Standard Test Book, Large Print Book	0	0	0	0			
SSS Grade 8 Science Braille DEI Kit_UEB Contracted_Nemeth I Includes: Test Administration Manual, Standard Test Book, Braille UEB Contracted Book	0	0	0	0			
Grade 11							
SSS Grade 11 Science Test Booklet I Includes: Test Administration Manual, Standard Test Book	0	0	0	0			
GSS Grade 11 Science Large Print DEI Kit it Includes: Test Administration Manual, Standard Test Book, Large Print Book	0	0	0	0			
GSS Grade 11 Science Braille DEI Kit_UEB Contracted_Nemeth it Includes: Test Administration Manual, Standard Test Book, Braille UEB Contracted Book	0	0	0	0			
Save Orders Cancel							
 District administrators (DA) and School Test Coordinators (SC) can check and edit shipping information for their district, and schools within their district. 	Viev 0 U	v Order H Jse this pag	listory ge to review y	our orders. more info *			
---	-------------	---------------------------	------------------------------	-------------------------	--------------	---------------------------	----------------------
View Order History:	Orde	r History fo	r my District			Enter search terms to f	ilter search results
 View tracking details by selecting the truck icon. 	Ord	ler Number District: D	Order Type emo Dist 99 99	Submitted By	Order Status	Submitted Date	Tracking Reports
 Packing lists, manifests, and security checklists are available by selecting the report icon 	10 +	School: B	Initial OULWARE SPI	DemoUser1, STATE1	Open 2	07/09/2018 12:14 PM (EST)	9
The Order Details form includes:	+	School: D	emo School 90	00 99-9000			
Material Description	+	School: D	emo School 90	02 99-9002			
Shipment Quantities	+	School: D	emo School 90	03 99-9003			
Approval Status	+	School: D	emo School 90	04 99-9004			
(this information is also available on the Order Quantity Reports)	+	School: D	emo School 90	05 99-9005			

When viewing order history, as a district test coordinator, you can click on a specific order to expand and view the order details. An example of the view order history screen is pictured here.

(Zoom in so audience can see images)

Spanish Paper Test Accommodation

- Spanish accommodation can only be given to students who are coded as LEP in the LEP Census and have LEP status set to *Currently Receiving Services, Monitor Year 1*, or *Monitor Year 2*.
- Use "print-on-demand" for students who need to take a paper test in Spanish.
- Students will need the following settings in TIDE:
 - Presentation: Spanish Edition
 - Print-On-Demand: Stimuli & Items
 - · Magnification: if large print is also needed
- Procedure
 - The student would login normally to the TDS and request for the items to be printed individually.
 - The student would complete the test on paper.
 - After the student completes the test, the TA would then enter the student's responses into TDS exactly as indicated by the student on paper.
 - Paper tests are considered secure materials and should immediately be shredded by the Test Coordinator following the entry.

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NGSA does not have a paper test booklet in Spanish. For students with an IEP/504 plan with a paper accommodation for state assessments, whose presentation is set to Spanish, you would use the "print-on-demand" accommodation so the test could be printed in Spanish. They would also need scribe accommodation set to Yes.

The administration procedure is documented in the Accommodations and Accessibility Features Manual (Appendix J). In brief, the student would login normally to the Test Delivery System (TDS), with the Spanish language version, and then the test administrator would print items individually for the student to complete on paper.

The test administrator – as a scribe – would then enter the student's responses into the TDS while it is still logged in, exactly as the student indicated on paper.

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Setting up Student Rosters	
 Rosters are groups of students associated with a teacher, for example: 	
 Entire classrooms in lower grades Individual course periods in upper grades Entire caseload for a special education teacher 	
• Students <i>do not</i> need to be in a roster in order to take the test.	
 It is recommended that rosters be created <i>before the</i> testing window for teache view their students' scores <i>after</i> testing. 	rs to
CAI recommends having a minimum of 10 students in a roster.	
RIDE Block bland d Education	39

Rosters are optional for testing but are required after testing for teachers to be able to see their students' scores. When teachers have students rostered to them, they are able to print test settings for the students in their roster and check them prior to the testing session.

Rostering is important so that teachers can access their students data in CRS after testing. If students are not rostered to a teacher, they will not be able to see detailed student results.

Rosters of any size can be created, but they should represent a grade, class, or caseload, etc. Having rosters of hundreds isn't helpful, but having a roster of 2 also is not. Because of data rules, rosters of fewer than 10 students will not have detailed SEP level data available because the size is too small.





The first thing you're going to do is select your district, your school, and the year from the drop-down.

Select either the Student Search or Qu criteria.	uick Roster tab and enter your search
Add the students to the Roster by clic	king the + button.
Select the Teacher's Name, name the	Roster and save it.
Add Roster	×
School Details You are adding the roster to the School listed below. To add a roster to a different Scho District: Demo Dist 9999 - 9999 School: Demo School 1 - 9999-9991	ool, click Change School.
Find and Select Students	Roster Details
Search for students to add to your roster by using Student Search to find specific	*Roster Name:
students or groups, or use Quick Roster to quickly build a complete roster.	*Teacher Name:
Student Search Quick Roster	Selected Students (0)
Set at least one search field to create a quick roster.	Show more information V Filter students
Grade:	

From there, you can do a student search where you can add the students to the roster by searching for the individual students and then clicking on the plus/add button.

Then, you will name the roster, select if you want it to be a reporting roster (if you select yes, then you go on to select the teacher's name), and save it.

Log into TIDE and demo student search, Quick Roster, and Upload Roster feature



Give users 5 minutes to complete. Circulate and provide help if needed.

Informal conversation on how many rosters they found? Did that surprise them? Can they set a goal for how many teachers they have using rosters this year?

	Administering Tests	
	Administering Tests	
	Print Testing Tickets	
	Appeals 📀	
	Monitoring Test Progress	
RIDE Brastinet		44

Pause for questions on Preparing for Test section before moving on.

Call attention to the first dropdown –test tickets. We will be following the tasks in the order they appear in TIDE.

Printing Te	est Tickets		
 Test Tickets co Can be printed If printing by Can also sele Test Tickets and 	ontain student login in d by Student List or R r Roster List, students mu ect and print tickets in "b should be printed before	nformation for TDS. oster List. ust already be rostered. atches" the first day of testing.	
	TestRI, Test <u>First Name</u> 1042 SSID District DEMO DIST 9999 School DEMO SCHOOL 1	Grade: 05 DOB: 03/02/2000 (9999) (9999-9991) Student Access Card	15
			45

Test tickets have the information students need to log into TDS (full name, ID) They can be printed by student list or roster list. And should be done prior to testing.

(Pause and have users navigate to the print testing tickets section). Do a demo on printing test tickets in TIDE.

Plan and Manage	Teachers Test	
Testing	Administrators, School Coordinators	Helpful during the testing window to monitor student progress in your school or district.
Test Session Status Report	District Coordinators	Shows the name of each school that is testing on a given day, and the status of the tests. <i>Helpful during the test window to monitor testing activity.</i>
Test Completion Rate	District Coordinators, School Coordinators	High-level reports used to summarize the number and percentage of students who have started or completed a test. <i>Helpful near the end of the testing window to identify what students still need to complete the test.</i>
Participation Search by SSID	Test Administrators, School Coordinators, District Coordinators	View an individual student's test progress and status.

There are multiple reports that can be accessed in TIDE to help monitor test progress.

(Run through the different types and audience for each as listed in the table)

Allows users to	run reports and select multiple variables including test status,
May be generat	ted at the district or school level, depending on your user role
ما اماری میام است. می مرا	זאס מעוות שווע באבע מאני ארא ארי ארא ארא ארא ארא ארא ארא ארא אר
Report should b	be generated each day testing is taking place. This will give test
Report should b	e most accurate testing status for all students in your school o
Report should b coordinators the	e most accurate testing status for all students in your school o
Report should b coordinators the district.	e most accurate testing status for all students in your school o
Report should b coordinators the district. — Information: Set report f	e most accurate testing status for all students in your school o
Report should b coordinators the district. — Information: Set report f Refine by	e most accurate testing status for all students in your school o
Report should b coordinators the district. — Information: Set report f Refine by © Test Progress ?	e most accurate testing status for all students in your school o
Report should b coordinators the district. Information: Set report f Refine by Test Progress Test Progress Test Expiration ?	e most accurate testing status for all students in your school of focus Students who have completed any opportunity Students with opportunities expiring in exactly days
Report should b coordinators the district. - Information: Set report f Refine by • Test Progress ? • Test Expiration ? • Test Status ?	e most accurate testing status for all students in your school of focus Students who have completed v any opportunity days Students with opportunities expiring in exactly v days Students on any opportunity with a status of None selected v
Report should b coordinators the district. - Information: Set report f Refine by • Test Progress ? • Test Expiration ? • Test Status ? • Session ID or TA Name ?	students who have completed any opportunity Students who have completed any opportunity Students with opportunities expiring in exactly days Students on any opportunity days Students most recent Session ID (optional) from 01/07/2025 to 01/07/2025

Under the Plan and Manage Testing, users can use a variety of criteria to generate reports.

Frequently run reports include the following: Students who have not yet completed an opportunity this administration, students in a specific Session ID, students with a certain test status, etc. This should be done for each test. When you select in the drop down, you can see tests by grade as well as the 1st or 2nd day/session.

Navigate to this section in TIDE and select some different options both basic search and advanced search.





There may be a situation or specific instances where a student's test needs to be reset or re-opened. To do that, users have to file an appeal, which is done in TIDE. Examples of some scenarios where an appeal might be necessary are:

- A device malfunction, incorrect or missing accommodations, a test was accidently submitted before a student was finished, or a cheating incident.

District and School coordinators can process two appeals:

- re-open unanswered items
- Re-open a paused test

APPEAL	PURPOSE / RESULT	SCENARIOS:
Re-open Unanswered Items*	 Allows students to return to their assessment after it was submitted, answer any unanswered items, and resubmit the test. 	A student accidentally submitted the test before they were ready. They have blank items they want to revisit and answer.
Re-open a Paused Test*	 Allows for a test that has been paused for more than 40 mins to be re-opened so students can revisit items they previously viewed. 	A student's test is paused for 42 minutes due to an unexpected fire drill.
Reset a Test**	Removes all student responses and scores from the systemProvides a new test opportunity to the student.	A student took a test with the wrong accommodation, and they need to restart with the correct test settings in place.
Restore a Test That Has Been Reset**	 Returns a test from the Reset status to its prior status A test can be restored if it was reset in error 	A user accidentally submitted a "Reset a Test" appeal for a student who only needed a Re-open Test appeal. This appeal will restore the student's original responses and test.
Invalidate a Test**	 Rarely Used Eliminates the test Student does not receive a score and cannot restart the test. 	A student is caught cheating and should not be given another opportunity to test.
	*If an appeal is submitted to reopen unanswered items or a paused student can continue testing after a few minutes. **Only district test coordinators may contact RIDE if this appeal is i	l test, it will be automatically approved so the needed.

Read through the types and scenarios on the screen.

Emphasize If an appeal is submitted to reopen unanswered items or a paused test, it will be automatically approved so the student can continue testing after a few minutes. **Only district test coordinators may contact RIDE if this appeal is needed.

Note: Tests are automatically paused after 20 minutes of inactivity.

NGSA TIDE: Creating Appeals	
 Select the appeal type If you aren't sure, use the ? icon for information on each appeal type Search for the test record to appeal by SSID, Result ID, or Session I 	ID.
🙆 🔬 Preparing for Testing 😱 Administering Tests Stu	ident ID/User Email
Print Testing Tickets v Appeals v Monitoring Test Progress v	
Create Appeals	
1 Use this page to create invalidation requests. more into v	
Select Request Type and Search	
*Request Type: Re-open Unanswered Items Re-open A Paused Test *Search Student By: SSID *SSID Search	
 Select the test opportunity you would like to appeal and enter the appealing the test. 	e reason for
RIDE Prode bland of Education	51

Because the summative window isn't open yet, we can't practice doing appeals, but we'll run through the steps.

You would first navigate to the create appeals menu. Then users select the appeal type and search for the student who's test you need to reset by SSID, Result ID or Session ID.

Once those results come up, you will enter in information about why you are requesting the appeal type you've chosen. These appeals no longer require RIDE approval.



Give users 5-10 minutes to complete. Circulate and provide help if needed.



10 minutes



Before moving on, ask for outstanding questions related to TIDE

Test Administrator Certifi	cation Course				
 The online Test Administrator Certification Course on <u>NGSA Portal</u>. All users are required to take the Test Administration. Multiple viewing opportunities Takes about 30 minutes to complete Generates a certificate of completion. 	can be accessed through the <u>Teachers page of the RI</u> on Certification course before administering NGSA.				
Test coordinators must complete the course as well.					
 Course covers the Test Delivery System (TDS) only – administration, security, and accommodations. 	Test administrators still need to be trained in test				
RIDE Profession	administering tests.				

This is a brief summary of the TA Certification course and how to locate it. **describe how to find it through the portal**

Please ensure all of your test administrators have completed this course prior to the opening of the state testing window, or at least prior to their administering a test.

There will be multiple viewing opportunities, it will take about 30 mins to complete the course, and at the end, a certificate of completion is generated.

Just a note that all test coordinators must also complete the course.

The course only covers the Test Delivery System. Therefore, all test administrators will still need to be trained in test administration, security and accommodations.



Training is extremely important. There are two elements for NGSA training: 1 - training in test administration and test security for all personnel, and 2 - test administrators completing the TA Certification Course through the NGSA Portal in order to be able to access the Test Delivery System (TDS) and administer the assessment.

All personnel must sign an affirmation of test security (there's an example in Appendix A of the TCM, as well as a sign-in sheet), and also must receive a manual (or the test security requirements section, if they are not a test coordinator, test administrator, or proctor). Manuals may be distributed in PDF form, or may be printed by schools and distributed that way.



Preparing Students

 Plan for students to interact with the <u>practice tests</u> and the test platform through the <u>item type tutorials</u>.

1

Practice Test - Students

Item Type Tutor

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- Test administrators can lead a practice test activity in their classrooms.
- Schools can conduct a practice test session for one or more grades.
- Students will be able to:
 - practice using the universal tools (calculator, notepad, etc.).
 - practice using any accommodations or designated supports they will use.
 - become familiar with how to navigate through the test platform.
 - see what the NGSA test item types look like.
 - understand how testing will be conducted in their classroom or school (if you are doing a practice test session).
- · Communicate expectations with students prior to the test session
 - Sessions are untimed, but will take about an hour.
 - What to do if a student has a technology issue or needs to pause their test.

Seeing and interacting with actual test items is one of the best ways to help families and students feel more comfortable with any assessment. You want to ensure you are transparent with students and families about what to expect during and after the test.

When communicating to students and families about NGSA (or state testing in general), please emphasize the purpose of NGSA as a tool to assess learning. You may want to share with students and families how your school or district uses NGSA results to help families understand they are more than just an accountability tool.

Please plan for students to interact with the practice tests as well as test the platform and familiarize themselves with the item types using the item type tutorials. Test administrators can lead a practice test activity in their classrooms. We want students to practice using the universal tools, such as the calculator and notepad, practice using any accommodations or supports they have designated to them, learn how to navigate through the test platform, familiarize themselves with the various item types, and understand how testing will be conducted in their classroom.

Expectations should be clearly communicated with students so that they're aware the sessions are untimed, but will take approximately an hour, and what do to if they have a technology issue or need to pause their test.

Technology Skills Needed for NGSA

ScrollingScroll vertically up and down screen viewsHighlighting textUse a pointing device (such as a mouse) to highlight textGelecting from drop-down menusUse a drop-down menu to make a selectionDragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUse an on-line and/or hand-held calculator	ScrollingScroll vertically up and down screen viewsHighlighting textUse a pointing device (such as a mouse) to highlight textSelecting from drop-down menusUse a drop-down menu to make a selectionDragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUse a non-line and/or hand-held calculatorr the full list of skills, visittps://www.ride.ri.gov/InstructionAssessment/Assessment/NGSAAssessment.aspx	Jsing navigation buttons	Login, logout, username, password, save, resume, quit
Highlighting textUse a pointing device (such as a mouse) to highlight textSelecting from drop-down menusUse a drop-down menu to make a selectionDragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUsing calculatorsUse an on-line and/or hand-held calculator	Highlighting textUse a pointing device (such as a mouse) to highlight textSelecting from drop-down menusUse a drop-down menu to make a selectionDragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointer Use an on-line and/or hand-held calculatoror the full list of skills, visittype://www.ride.ri.gov/InstructionAssessment/Assessment/NGSAAssessment.aspx	Scrolling	Scroll vertically up and down screen views
Selecting from drop-down menusUse a drop-down menu to make a selectionDragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUsing calculatorsUse an on-line and/or hand-held calculator	Selecting from drop-down menusUse a drop-down menu to make a selectionDragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUsing calculatorsUse an on-line and/or hand-held calculator	Highlighting text	Use a pointing device (such as a mouse) to highlight text
Dragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUsing calculatorsUse an on-line and/or hand-held calculator	Dragging and droppingDistinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.Plotting points/connecting linesPlot points and draw connecting lines using mouse pointerUsing calculatorsUse an on-line and/or hand-held calculatoror the full list of skills, visitthe sessment/Assessment/NGSAAssessment.aspx	Selecting from drop-down menus	Use a drop-down menu to make a selection
Plotting points/connecting lines Plot points and draw connecting lines using mouse pointer Using calculators Use an on-line and/or hand-held calculator or the full list of skills, visit Use an on-line and/or hand-held calculator	Plotting points/connecting lines Plot points and draw connecting lines using mouse pointer Using calculators Use an on-line and/or hand-held calculator or the full list of skills, visit ttps://www.ride.ri.gov/InstructionAssessment/Assessment/NGSAAssessment.aspx	Dragging and dropping	Distinguish between instances when an answer option can be used only once or can be dragged and dropped multiple times.
Using calculators Use an on-line and/or hand-held calculator or the full list of skills, visit	Using calculators Use an on-line and/or hand-held calculator or the full list of skills, visit ttps://www.ride.ri.gov/InstructionAssessment/Assessment/NGSAAssessment.aspx	Plotting points/connecting lines	Plot points and draw connecting lines using mouse pointer
or the full list of skills, visit	or the full list of skills, visit ttps://www.ride.ri.gov/InstructionAssessment/Assessment/NGSAAssessment.aspx	Using calculators	Use an on-line and/or hand-held calculator
ttps://www.ride.ri.gov/instructionAssessment/Assessment/NGSAAssessment.aspx		Using calculators	Use an on-line and/or hand-held calculator
The Market Mark		or the full list of skills, visit <u>ttps://www.ride.ri.gov/Instructio</u>	nAssessment/Assessment/NGSAAssessment.aspx

Practice tests are also a great way for students to master important tech skills – not just for NGSA, but for online literacy.

go through the list in general



Overview of Test Administration Process

- 1. TA readies the room for testing by covering all science-related content, posting the Do Not Disturb sign on the door, and double-checking that they have all the necessary testing tickets.
- 2. The TA collects all cell phones and electronic devices as students enter the testing room.
- 3. The TA distributes all testing tickets and scratch paper, and any other testing materials.
- 4. The TA ensures that all student testing devices are open and turned on.
- 5. The TA begins to read the test script verbatim.





We will walk through these steps in the browser window in a few minutes.

Emphasize the summative window date, and that only audience members in interim districts will be able to see tests in TDS.

Starting	g a Test Ses	sion		
For Summative A • For Summative either Session 1	ssessments Assessments, there wi 1 or Session 2, dependi	II be expandable check box ng on the testing schedule.	es. Test administrators will select	
• Select a test or Example:	tests and click "Start S Test Solocion For the Constraint Choose the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessor, and then stort your sessor. Consols the tests to add to pure sessort. Consols the tests to add to pure sessort. Consols the tests to add t	ession" 38	4 X Yua mat make at least one selection before starting your session.	
RIDE President				64

Note that these are interim assessments.

TA Screen and Session ID	
RIDE Finance Networks Science Assessment Test Administration	Help Guide Elmoazzen, Randa
RI-2F6B-2 Select Tests Student Loskup Argonostic Test Session	Stop Session Refresh Page Menu
Ostudents availing approval 0 print requests 0 active students (max 200) Instructions	
 Start Session On the Select Tests tab, select the tests you want to include in your test session. Then start the session. Approve Students As students join your session, review their selected tests and their test settings on the Approvals tab. Then approve them to begin testing. 	
Monitor Progress While students are testing, you can monitor their progress and address any issues that may arise. When you are ready to end the session, select the stop sign in the top-right corner.	
RIDE Ended Mand	65

Once tests are selected, this is the TA user interface.

Approving Test Settings Screen
• You will see a notification when students are waiting for approval to be admitted to the session.
 Click the eye icon to view the test settings for a student. To confirm, click "Set" to admit the student into the session, then click "Set & Approve."
Test Settings for: DemoLast, DemoFirst
You must select [Set] or [Set & Approve] to confirm these test settings. Use [Set] to confirm the settings and return to the main Approvals screen to approve this student. SSID: 7777700010 Interim ES Earth and Space Science - PE 3-ESS2-1 B Opp # 1 Embedded Accommodations
RIDE Hode that

Discuss connection to having the correct test settings uploaded prior to testing. Accessibility features can be set in TDS, but not the accommodations.

Арр	proving Test Se	ettings S	Scree	n		
There and 1. 2.	re two ways to approve a stuc You can admit all students to top of the screen. The check mark will admit inc Approvals and Student Test Settings	lent into a testi the session by lividual student	ng session: clicking the s without v	"Approve All S viewing their te	tudents" box a est settings.	t the
	1 students awaiting approval 0 active students	(max 200) 0 tests in sess	sion		NGSS Interims	
	Interim ES Earth and Space Sci	ence - PE 3-ESS2	-1 B - 1 stud	ent(s)		
	e Student Name	⊜ SSID	⊜ Opp #	⊜ See Details	e Action	
	DemoLast, DemoFirst	7777700010	1	© Custom	×	
	aland atlan					67

It is impo progress testing ro	rtant for Test Adm bar in the Test Adr om to ensure that	inistrators to m ministrator Inter students are w	onito face orkin	r studen and by c g.	t progre irculatin	ss by usin g through	g the h the
If a stude	nt's progress bar s	tops, they may	need	assistan	ce or a k	oreak.	
	RIDE Prote Nand Next Generation Science Assessment	Test Administration			Help Guide	Demo User1, Demo DA 🗸	
	Session ID UAT-F3C1-1 Select Test	sts Student Lookup Approvals			Stop Session R	€¢ ≡ iefresh Page Menu	
	Test Session					.	*
	0 students awaiting approval 0 print reques	sts 2 active students (max 200)				NGSS Interims	
	Tests without issue						
	Student Information	e Test	⊜ Opp #	⊕ Progress	⊕ Test Settings		
	DemoLast, DemoFirst	Interim ES Earth and Space Science - PE 3-ESS2-1 B	1	0% answered - Approved	Custom	☆ II	

Highlight the progress bar, and emphasize that will increase as the student progresses through items on the test.

Point out the paused status and more info button, as well as how a TA can pause the test and view test settings.

	Description
Student Lookup button	Searches for student information. See Looking Up Students.
Approved Requests	Displays a list of print requests you approved during the current session. See Viewing Approved Prin
button	Requests.
Print Session button	Prints your screen. See Printing Session Information.
Help Guide button	Displays the online version of this user guide.
Alerts button	Informs users that an alert is available with important information.
Log Out button	Logs you out of the TA Site. See Logging Out of the Test Administrator Interface.
Stop Session button*	Ends the test session. See <u>Stopping a Test Session</u> .
Session ID*	Displays the unique ID generated for the test session.
Select Tests button	Opens the Test Selection window. See <u>Start a Test Session</u> .
Approvals button*	Opens the Approvals and Student Test Settings window. See <u>View and Approve Students to Enter</u> Session.
Refresh button*	Updates the on-screen information.
Students in Your Test	Displays the testing progress for students in your test session. See <u>Monitoring Students' Progress</u> .
Students in rour rest	
Approvals button* Refresh button* Students in Your Test	Opens the Approvals and Student Test Settings window. See <u>View and Approve Students to E</u> Session. Updates the on-screen information.

This is helpful for reference, and includes everything you saw in the previous slide with a brief description.

Entering Student Responses in the	After Testing
Data Entry Interface (DEI)	SYSTEM O
 For students testing on paper, the test administrator must enter the student responses into the Data Entry Interface (DEI) after the test is completed. 	Data Entry Interface (DEI) Enter student responses for paper tests only. Coming Soon
 Accessed through the RI NGSA Portal. 	
• The DEI interface matches the student interface.	RIDE Reviewer Revolution Revolution Science Assessment Enter Student Information
<i>Reminder:</i> Print-on-demand items (e.g., Spanish paper test) cannot be entered into the DEI.	Student First Name:
 For Spanish paper tests, the student's responses should be entered into TDS exactly as indicated by the students. 	Student ID: EX 123456789 Binate Channel 17
8	Sign In Log Out
RIDE Mode talad	70

An after-testing process that is unique to NGSA is the entry of student responses from paper test booklets (not print-on-demand!) into the Data Entry Interface (DEI).

After testing and before the test booklets are mailed back to Cambium, the student's responses will need to be entered into the DEI exactly as they appear in the test booklet.

Just a reminder, for Spanish paper tests, these use the print-on-demand feature and the students respones should be entered into TDS exactly as indicated by the student

If you had to order any emergency paper assessments, please contact the RI NGSA Help Desk for assistance in handling.



CAI will lead a demonstration using an interim test session and demo student in UAT, showing both the student and TA interfaces.

District/School: Demo District 9999-9999 Demo School 9999-9991 Grade: 5 Demo ID: 7777700000 First: DemoFirst Last: DemoLast


GSA Help Desk:			
• Phone: 1.866.757.9437			
 Email: <u>rihelpdesk@cam</u> 	biumassessment.com		
 RI NGSA Portal: <u>https://</u> 	ri.portal.cambiumast.com		
DE			
General inquiries: asses	ssment@ride.ri.gov		
General inquiries: asses Toom Mombor	ssment@ride.ri.gov	Email	Dhono
General inquiries: <u>asses</u> Team Member Unother Unitede	ssment@ride.ri.gov Specialty	Email	Phone
General inquiries: asses Team Member Heather Heineke Assessment Specialist	Specialty NGSA policies, testing irregularities	Email Heather.Heineke@ride.ri.gov	Phone 401-222-8493
General inquiries: asses Team Member Heather Heineke Assessment Specialist Erin Escher	Specialty Specialty NGSA policies, testing irregularities NGSA content	Email Heather.Heineke@ride.ri.gov Erin.Escher@ride.ri.gov	Phone 401-222-8493 401-222-8168
General inquiries: asses Team Member Heather Heineke Assessment Specialist Erin Escher Science Specialist	Specialty NGSA content	Email Heather.Heineke@ride.ri.gov Erin.Escher@ride.ri.gov	Phone 401-222-8493 401-222-8168
General inquiries: asses Team Member Heather Heineke Assessment Specialist Erin Escher Science Specialist Jackie Branco Assessment Specialist	Specialty NGSA policies, testing irregularities NGSA content Testing accommodations	Email Heather.Heineke@ride.ri.gov Erin.Escher@ride.ri.gov Jacqueline.branco@ride.ri.gov	Phone 401-222-8493 401-222-8168 401-222-4685
General inquiries: asses Team Member Heather Heineke Assessment Specialist Erin Escher Science Specialist Jackie Branco Assessment Specialist Phyllis Lynch	Specialty NGSA policies, testing irregularities NGSA content Testing accommodations NGSA policies, testing irregularities	Email Heather.Heineke@ride.ri.gov Erin.Escher@ride.ri.gov Jacqueline.branco@ride.ri.gov Phyllis.Lynch@ride.ri.gov	Phone 401-222-8493 401-222-8168 401-222-8168 401-222-4685 401-222-4693

This slide provides the contact information and helpful links for help desk and technology support, as well as who to contact at RIDE for policy, accommodations, and general test design questions about NGSA and the NGSS.

Who to Contact...

Questions about	Contact
Student eligibility and which students are required to participate	RIDE
Testing irregularities and test security issues	RIDE
Poor connectivity during testing	Technology Coordinator
Accessing and using TIDE or TDS (TA or Student Interface)	NGSA Help Desk
Widespread technology issues	NGSA Help Desk
Policies related to appeals	RIDE
Submitting orders for paper testing materials	NGSA Help Desk
TDS Student Log-in Issues	NGSA Help Desk
Accommodations	RIDE
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Please reference the topics on this slide when deciding whether to contact the NGSA Help Desk, your district testing coordinator, or RIDE.

Please do not contact RIDE to troubleshoot technical issues (e.g., user or student login not working) – the RI NGSA Help Desk specializes in that area of support. That said, RIDE must be contacted for testing irregularities due to technology issues that impact testing, but the help desk should be able to help resolve the issues first.

Remember: when emailing anyone about an issue involving a student and their test, email is *not secure*. To protect student confidentiality when contacting RIDE or the RI NGSA Help Desk via email, only include the student's SASID, along with grade level and school/district. Do not ever include screenshots where any student information (e.g., name, date of birth) other than the SASID is visible.



Thank you! This now concludes our NGSA Test Coordinator Training for Spring 2025. Are there any other questions? Thank you for participating.