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| <b>Classroom Teacher</b>  | First discuss the issue with the classroom teacher, if the issue arises at the classroom level, and try to work it out.   |
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| <b>School Principal</b>   | Then, if you are unable to work it out with the teacher, or if the issue is not specific to a certain class, then bring the issue to the school principal.  |
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| <b>Superintendent</b>   | If you cannot resolve the issue with the school principal, then go to the district superintendent.  |
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| <b>School Committee</b>   | If you cannot come to resolution with the superintendent, then go before the school committee. If the issue is one that relates to your child's receipt of special education and related services, you <b>may</b> bypass the School Committee and go directly to the RIDE Special Education Call Center.  |
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| <b>RIDE Legal Office / RIDE Special Education Call Center</b>                       | If, after going through all of the levels described above, the issue is not resolved to your satisfaction, then you may contact RIDE and ask for a hearing. If the issue is about general education, contact the RIDE Legal Office. If the issue is related to special education, contact the RIDE Special Education Call Center.   |
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| <b>Hearing</b>  | <p>(General education) A hearing will be scheduled and held before a hearing officer and you will have the opportunity to present your case. Although it is not required that you have an attorney to assist you, you may have an attorney represent you. A timely written decision will be prepared by the hearing officer and approved and issued by the Commissioner.</p> <p>(Special education) After a resolution process and/or mediation, a due process hearing will be scheduled and held before an impartial hearing officer and you will have the opportunity to present your case. Although it is not required that you have an attorney to assist you, you may have an attorney represent you. A timely written decision will be issued by the impartial hearing officer.</p> |
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| <b>Council on Elementary and Secondary Education</b>                                | <p>(General education) If you disagree with the Commissioner's decision, you may appeal to the Council on Elementary and Secondary Education. (There are some exceptions, such as decisions in residency cases which are appealable to Superior Court)</p> <p>(Special education) If you disagree with the decision of the impartial hearing officer, you may file a civil action in any state court of competent jurisdiction or in the United States District Court for the State of Rhode Island.</p>  |

